

# One of the Four Major National Crime Labs Faced a Constant Barrage of Mail-Borne Threats

RAYSECUR™

**MAILSECUR™**  
THE STANDARD IN MAIL SECURITY

## INDUSTRY

Law Enforcement

## CUSTOMER

National  
Law Enforcement  
Crime Lab

## CHALLENGE

Increasing security  
for lab personnel  
while they dealt  
with potentially  
dangerous materials

## National crime lab thwarts daily arrival of mail-borne threats with MailSecur.

### CHALLENGE

One of the most sophisticated law enforcement labs in the country had used every possible mail screening technology – except **MailSecur**. As a result, their mailroom personnel were unnecessarily faced with threats. Crazyies were regularly sending in threats that mailroom employees had to clear and open before directing it to the lab or administrative personnel.

Their X-ray mail scanners couldn't detect the most common threats: powders that often came in letters. Mailroom personnel were frequently exposed to potentially dangerous substances in letters and packages that they had no choice but to open.

### SOLUTION

The agency procured a **MailSecur** mail scanner that was capable of detecting even small amounts of powders and liquids. Due to its small footprint and need for only a standard power outlet, **MailSecur** was up and running in a matter of minutes, and it took less than an hour to train the mailroom personnel on how to operate it.

The mailroom personnel like that **MailSecur** provides real-time video imaging. They can move the item around and rotate it to see if powders or other materials are moving about. Even a few grains of powder or drops of liquid are easily detected. And **MailSecur** can detect the items that X-ray scanners do, too, like pipe bombs.



## OUTCOME

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Now 100% of incoming letters and packages are screened in **MailSecur** before opening. The mail security gap is closed and the team leader feels that her people are safer and able to identify threats before they go beyond the mailroom.

For information on how to use MailSecur to keep your people and organization safe, contact:

**RAYSECUR**<sup>™</sup>  
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