

Mobile application providing guided mail security screening, process compliance, and access to real-time expert support.

With MailSecur Connect<sup>™</sup>, your mail handlers can instantly verify if package chain of custody is valid, using a smart phone or tablet to scan labels from USPS, FedEx, UPS, and DHL. When any at-risk recipients receive mail or when items are received from monitored senders, real-time alerts are sent to designated security personnel.

If a mail handler encounters a suspect mail item, the MailSecur Connect app will connect them with the RaySecur EODSecur<sup>™</sup> support team — 24x365 access to military-trained threat experts. Operators can access in-app training content and a verifiable record that screening procedures are consistently being followed across all of your facilities.





#### **VERIFY LABELS WITH OCR**

Scan USPS, FedEx, UPS and DHL labels and instantly determine if a mail item has a valid chain of custody.



## INSTANT CALLS. 24-HOUR SUPPORT

Found a suspect or dangerous package? Call our EOD support with one tap.



### AUTOMATICALLY FLAG

Automatically flag items sent to high-risk recipients or from known bad actors.



## TRAINING AND REAL-TIME ALERTS

In-app training and notifications when threat incidents occur in your area or industry.



#### PROCESS COMPLIANCE

Audit trail ensures standard processes and procedures are followed by all staff across all sites.



# Quick Start Guide



To call our 24x365 EODsecur support, tap the red button on the app home screen.

The app must be installed on a telephone-capable device, such as a smartphone to make this call.



Please select a carrier and snap a photo of a package to verify its shipping label via OCR automatically. The app integrates with USPS, UPS, FedEx, and DHL to automatically display shipping and content info.



Approved security leads can define protectees and monitor individuals. Scanning packages addressed to or from any of these individuals will automatically trigger an alert to security teams.



When relevant security events occur in your organization's industry or area, the MailSecur Connect app will deliver a push notification. These alerts keep your mail handlers apprised of mail security threats in real-time.



We recommend that all mail handlers undergo mail screening and security training regularly. The MailSecur Connect app provides introductory and expert-level training content.

#### **Tech Requirements**

Internet-enabled Android device required. Android 10.0 with One UI 2.1 or higher is recommended.



**Mobile Phone** Samsung Galaxy S10 or newer



**Tablet** Samsung Galaxy S7 or newer

